

# FACTS WHAT DOES PRIMEWEST MORTGAGE CORPORATION DO WITH YOUR PERSONAL INFORMATION?

**Why?** Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?** The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and Employment Information
- Income and Account balances
- Mortgage rates and payments and Purchase history

**How?** All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons PrimeWest Mortgage Corporation chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does PrimeWest Mortgage Corporation share?	Can you limit this sharing?
<b>For our everyday business purposes</b> — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
<b>For our marketing purposes</b> — to offer our products and services to you	NO	WE DON'T SHARE
<b>For joint marketing with other financial companies</b>	NO	WE DON'T SHARE
<b>For our affiliates' everyday business purposes</b> — information about your transactions and experiences	YES	NO
<b>For our affiliates' everyday business purposes</b> — information about your creditworthiness	YES	YES
<b>For our affiliates to market to you</b>	YES	YES
<b>For non-affiliates to market to you</b>	NO	WE DON'T SHARE

**To limit our sharing**

- Call (800) 288-7252
- Mail the form below

**Please note:**  
If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice.  
However, you can contact us at any time to limit our sharing.

**Questions?** Call (800) 288-7252 or go to [www.primewestcorp.com](http://www.primewestcorp.com)



## Mail-in Form

Mark any/all you want to limit:

- Do not share information about my creditworthiness with your affiliates for their everyday business purposes.
- Do not allow your affiliates to use my personal information to market to me.
- Do not share my personal information to market to me.
- Do not share my personal information with other financial institutions to jointly market to me.
- Do not share my personal information with non-affiliates to market their products and service to me.

<b>Name</b>	
<b>Address</b>	
<b>City, State, Zip</b>	

**Mail to:** PrimeWest Mortgage Corporation  
Attn: Servicing  
7806 Indiana Ave.  
Lubbock, TX 79423

## Who we are

<b>Who is providing this notice?</b>	PrimeWest Mortgage Corporation
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## What we do

<b>How does PrimeWest Mortgage Corporation protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
<b>How does PrimeWest Mortgage Corporation collect my personal information?</b>	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>• Apply for financing or give us your personal contact information</li> <li>• Give us your income information or provide employment information</li> <li>• Provide your mortgage information</li> </ul>
<b>Why can't I limit all sharing?</b>	Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>• Sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>• Affiliates from using your information to market to you</li> <li>• Sharing for non-affiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>
<b>What happens when I limit sharing for an account I hold jointly with someone else?</b>	Your choices will apply to everyone on your account.

## Definitions

<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and non financial companies. <ul style="list-style-type: none"> <li>• <i>Our affiliates include companies with a corporate identity of PrimeWest Mortgage Corporation or our affiliate company FirstBank &amp; Trust.</i></li> </ul>
<b>Non-Affiliates</b>	Companies not related by common ownership or control. They can be financial and non-financial companies. <ul style="list-style-type: none"> <li>• <i>PrimeWest Mortgage Corporation does not share with non-affiliates so they can market to you.</i></li> </ul>
<b>Joint Marketing</b>	A formal agreement between non-affiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>• <i>PrimeWest Mortgage Corporation doesn't jointly market.</i></li> </ul>

## Other Important Information

PrimeWest Mortgage Corporation is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against PrimeWest Mortgage Corporation should contact the Texas Department of Banking through one of the means indicated below:

- *In person or U.S. Mail: Texas Department of Banking, 2601 N. Lamar Boulevard, Suite 300, Austin TX, 78705-4294*
- *By telephone: (877)276-5554*
- *By fax: (512)475-1313*
- *By email: [consumer.complaints@dob.texas.gov](mailto:consumer.complaints@dob.texas.gov)*
- *Through a website: [www.dob.texas.gov](http://www.dob.texas.gov)*